

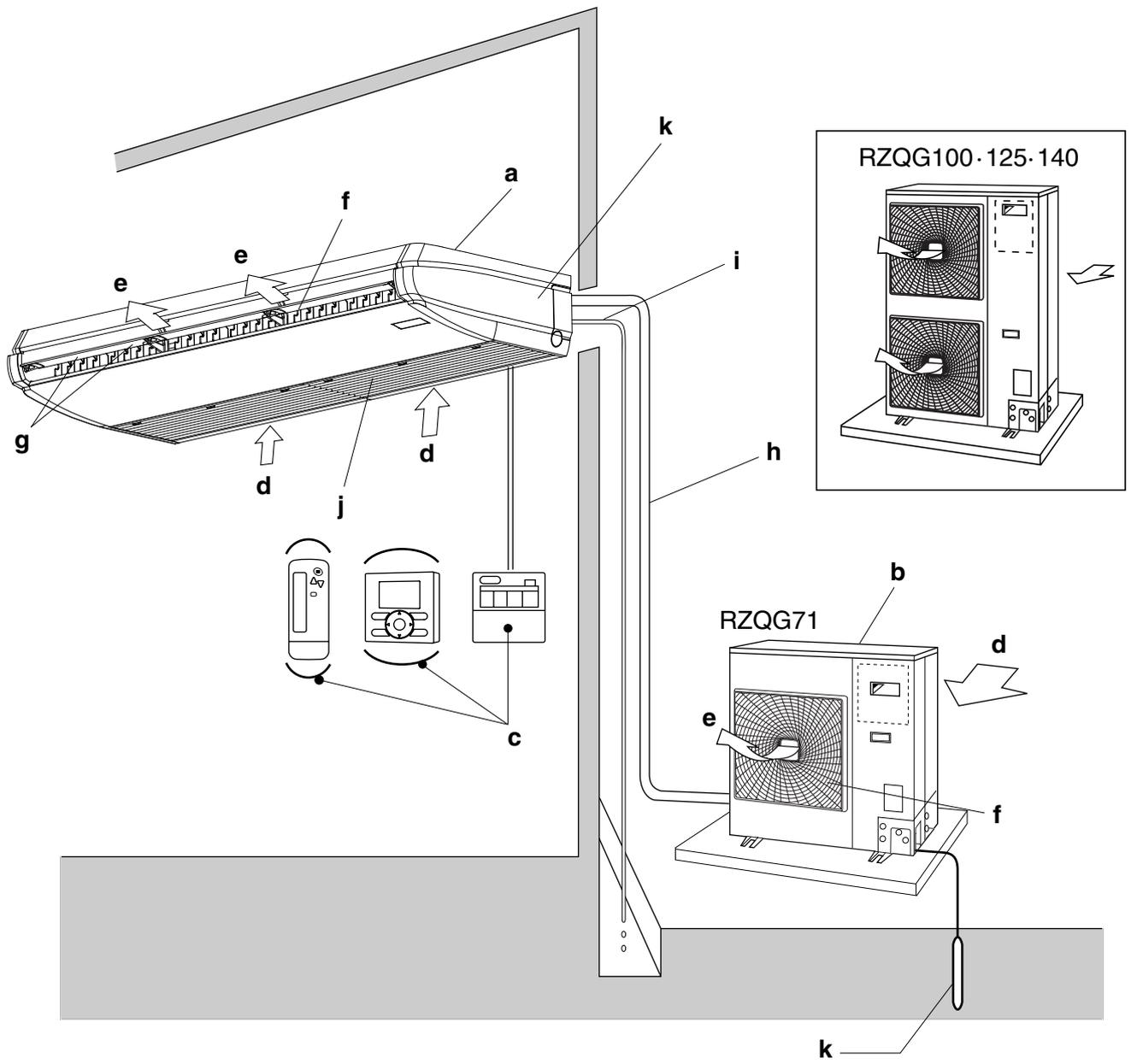
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**SPLIT SYSTEM****Air Conditioner**

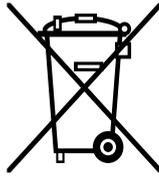
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**MODELS****(Ceiling suspension type)****FHQG71CVEB****FHQG100CVEB****FHQG125CVEB****FHQG140CVEB**

Thank you for purchasing this Daikin air conditioner. Carefully read this operation manual before using the air conditioner. It will tell you how to use the unit properly and help you if any trouble occurs. After reading the manual, file it away for future reference. Operation: see the remote controller operation manual for details on the names and functions of switches and displays on the remote controller.



## ■ DISPOSAL REQUIREMENTS



### **(GB) Disposal requirements**

Your air conditioning product is marked with this symbol. This means that electrical and electronic products shall not be mixed with unsorted household waste.

Do not try to dismantle the system yourself: the dismantling of the air conditioning system, treatment of the refrigerant, of oil and of other parts must be done by a qualified installer in accordance with relevant local and national legislation.

Air conditioners must be treated at a specialized treatment facility for re-use, recycling and recovery. By ensuring this product is disposed of correctly, you will help to prevent potential negative consequences for the environment and human health. Please contact the installer or local authority for more information.

Batteries must be removed from the remote controller and disposed of separately in accordance with relevant local and national legislation.

# CONTENTS

ILLUSTRATIONS.....	[1]
1. WHAT TO DO BEFORE OPERATION.....	1
2. SAFETY PRECAUTIONS.....	2
3. OPERATION RANGE.....	4
4. INSTALLATION SITE.....	4
5. OPERATION PROCEDURE.....	5
6. OPTIMUM OPERATION.....	6
7. MAINTENANCE (FOR SERVICE PERSONNEL).....	6
8. NOT MALFUNCTION OF THE AIR CONDITIONER.....	8
9. TROUBLE SHOOTING.....	10

## Important information regarding the refrigerant used

This product contains fluorinated greenhouse gases covered by the Kyoto Protocol.

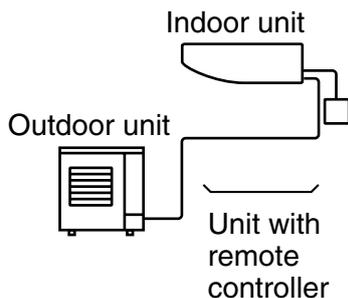
Refrigerant type: R410A

GWP<sup>(1)</sup> value: 1975

<sup>(1)</sup> GWP = global warming potential

Periodical inspections for refrigerant leaks may be required depending on European or local legislation. Please contact your local dealer for more information.

## 1. WHAT TO DO BEFORE OPERATION



### NOTE

- Read the operation manual that came with the remote controller you are using.

If your installation has a customized control system, ask your Daikin dealer for the operation that corresponds to your system.

- Heat pump type  
This system provides cooling, heating, automatic, program dry, and fan operation modes.

- There are two types of wired remote controller: BRC1E and BRC1D.  
When using the BRC1E type, read the operation manual that came with the remote controller.

## PRECAUTIONS FOR GROUP CONTROL SYSTEM OR TWO REMOTE CONTROLLER CONTROL SYSTEM

This system provides two other control systems beside individual control (one remote controller controls one indoor unit) system. Confirm the following if your unit is of the following control system type.

- **Group control system**  
One remote controller controls up to 16 indoor units. All indoor units are equally set.
- **Two remote controllers control system**  
Two remote controllers control one indoor unit (In case of group control system, one group of indoor units)  
The unit is individually operated.

### NOTE

- Contact your Daikin dealer in case of changing the combination or setting of group control and two remote controllers control system.

## Names and functions of parts

Refer to figure on page [1]

a	Indoor unit
b	Outdoor unit • The external appearance of the outdoor unit varies depending on its capacity class. The outdoor unit shown in the figure is for reference to indicate features. Contact your Daikin Dealer and verify which outdoor unit you have.
c	Remote controller
d	Inlet air
e	Discharged air
f	Air outlet
g	Air flow flap (at air outlet)
h	Refrigerant piping, connection electric wire
i	Drain pipe
j	Suction grille The built-in air filter removes dust and dirt.
k	Ground wire Wire to ground from the outdoor unit to prevent electrical shocks.

## 2. SAFETY PRECAUTIONS

To gain full advantage of the air conditioner's functions and to avoid malfunction due to mishandling, we recommend that you read this instruction manual carefully before use.

This air conditioner is classified under "appliances not accessible to the general public".

- **The precautions described herein are classified as WARNING and CAUTION. They both contain important information regarding safety. Be sure to observe all precautions without fail.**

**⚠ WARNING** .. Failure to follow these instructions properly may result in personal injury or loss of life.

**⚠ CAUTION** ... Failure to observe these instructions properly may result in property damage or personal injury, which may be serious depending on the circumstances.

- **After reading, keep this manual in a convenient place so that you can refer to it whenever necessary. If the equipment is transferred to a new user, be sure also to hand over the manual.**

### **⚠ WARNING**

**Be aware that prolonged, direct exposure to cool or warm air from the air conditioner, or to air that is too cool or too warm can be harmful to your physical condition and health.**

**When the air conditioner is malfunctioning (giving off a burning odour, etc.) turn off power to the unit and contact your local dealer.**

Continued operation under such circumstances may result in a failure, electric shocks or fire hazards.

**Consult your local dealer about installation work.** Doing the work yourself may result in water leakage, electric shocks or fire hazards.

**Consult your local dealer regarding modification, repair and maintenance of the air conditioner.** Improper workmanship may result in water leakage, electric shocks or fire hazards.

**Do not place objects, including rods, your fingers, etc., in the air inlet or outlet.** Injury may result due to contact with the air conditioner's highspeed fan blades.

**Beware of fire in case of refrigerant leakage.** If the air conditioner is not operating correctly, i.e. not generating cool or warm air, refrigerant leakage could be the cause. Consult your dealer for assistance. The refrigerant within the air conditioner is safe and normally does not leak. However, in the event of a leakage, contact with a naked burner, heater or cooker may result in generation of noxious gas. Do not longer use the air conditioner until a qualified service person confirms that the leakage has been repaired.

**Consult your local dealer regarding what to do in case of refrigerant leakage.**

When the air conditioner is to be installed in a small room, it is necessary to take proper measures so that the amount of any leaked refrigerant does not exceed the concentration limit in the event of a leakage. Otherwise, this may lead to an accident due to oxygen depletion.

**Contact professional personnel about attachment of accessories and be sure to use only accessories specified by the manufacturer.**

If a defect results from your own workmanship, it may result in water leaks, electric shock or fire.

**Consult your local dealer regarding relocation and reinstallation of the air conditioner.**

Improper installation work may result in leakage, electric shocks or fire hazards.

**Be sure to use fuses with the correct ampere reading.**

Do not use improper fuses, copper or other wires as a substitute, as this may result in electric shock, fire, injury or damage to the unit.

**Be sure to earth the unit.**

Do not earth the unit to a utility pipe, lightning conductor or telephone earth lead.

Imperfect earthing may result in electric shocks or fire.

A high surge current from lightning or other sources may cause damage to the air conditioner.

**Be sure to install an earth leakage breaker.**

Failure to install an earth leakage breaker may result in electric shocks or fire.

**Consult the dealer if the air conditioner submerges owing to a natural disaster, such as a flood or typhoon.**

Do not operate the air conditioner in that case, or otherwise a malfunction, electric shock, or fire may result.

**Do not start or stop operating the air conditioner with the power supply breaker turned ON or OFF.**

Otherwise, fire or water leakage may result. Furthermore, the fan will rotate abruptly if power failure compensation is enabled, which may result in injury.

**Do not use the product in the atmosphere contaminated with oil vapor, such as cooking oil or machine oil vapor.**

Oil vapor may cause crack damage, electric shocks, or fire.

**Do not use the product in places with excessive oily smoke, such as cooking rooms, or in places with flammable gas, corrosive gas, or metal dust.**

Using the product in such places may cause fire or product failures.

**Do not use flammable materials (e.g., hair-spray or insecticide) near the product.**

**Do not clean the product with organic solvents such as paint thinner.**

The use of organic solvents may cause crack damage to the product, electric shocks, or fire.

**Be sure to use a dedicated power supply for the air conditioner.**

The use of any other power supply may cause heat generation, fire, or product failures.

**Consult your dealer regarding cleaning the inside of the air conditioner.**

Improper cleaning may cause breakage of plastic parts, water leakage and other damage as well as electric shocks.

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**⚠ CAUTION**

**Do not use the air conditioner for purposes other than those for which it is intended.**

Do not use the air conditioner for cooling precision instruments, food, plants, animals or works of art as this may adversely affect the performance, quality and/or longevity of the object concerned.

**Do not remove the outdoor unit's fan guard.**

The guard protects against the unit's high speed fan, which may cause injury.

**To avoid oxygen depletion, ensure that the room is adequately ventilated if equipment such as a burner is used together with the air conditioner.**

**After prolonged use, check the unit stand and its mounts for damage.**

If left in a damaged condition, the unit may fall and cause injury.

**Do not place flammable sprays or operate spray containers near the unit as this may result in fire.**

**Do not put flammable containers, such as spray cans, within 1 m from the blow-off mouth.**

The containers may explode because the warm air output of the indoor or outdoor unit will affect them.

**Before cleaning, be sure to stop unit operation, turn the breaker off or remove the power cord.** Otherwise, an electric shock and injury may result.

**To avoid electric shocks, do not operate with wet hands.**

**Do not place objects that are susceptible to moisture directly beneath the indoor or outdoor units.**

Under certain conditions, condensation on the main unit or refrigerant pipes, air filter dirt or drain blockage may cause dripping, resulting in fouling or failure of the object concerned.

**Do not place appliances that produce naked flames in places exposed to the air flow from the unit as this may impair combustion of the burner.**

**Do not place heaters directly below the unit, as resulting heat can cause deformation.**

**Do not allow a child to mount on the outdoor unit or avoid placing any object on it.**

Falling or tumbling may result in injury.

**Be sure that children, plants or animals are not exposed directly to airflow from the unit, as adverse effects may ensue.**

**Do not wash the air conditioner with water, as this may result in electric shocks or fire.**

**Do not place water containers (flower vases, etc.) on the unit, as this may result in electric shocks or fire.**

**Do not install the air conditioner at any place where there is a danger of flammable gas leakage.**

In the event of a gas leakage, build-up of gas near the air conditioner may result in fire hazards.

**Arrange the drain to ensure complete drainage.**

If proper drainage from the outdoor drain pipe does not occur during air conditioner operation, there could be a blockage due to dirt and debris build-up in the pipe.

This may result in a water leakage from the indoor unit. Under these circumstances, stop air conditioner operation and consult your dealer for assistance.

**The appliance is not intended for use by unattended young children or infirm persons.**

Impairment of bodily functions and harm to health may result.

**Children should be supervised to ensure that they do not play with the unit or its remote controller.**

Accidental operation by a child may result in impairment of bodily functions and harm health.

**To avoid injury, do not touch the air inlet or aluminium fins of the unit.**

**Do not place objects in direct proximity of the outdoor unit and do not let leaves and other debris accumulate around the unit.**

Leaves are a hotbed for small animals which can enter the unit. Once in the unit, such animals can cause malfunctions, smoke or fire when making contact with electrical parts.

**Do not block air inlets nor outlets.**

Impaired air flow may result in insufficient performance or trouble.

**Do not let children play on or around the outdoor unit.**

If they touch the unit carelessly, injury may be caused.

**Turn off the power when the unit is not to be used for long periods of time.**

Otherwise, the unit may get hot or catch on fire due to dust accumulation.

**Never touch the internal parts of the controller.** Do not remove the front panel. Touching certain internal parts will cause electric shocks and damage to the unit. Please consult your dealer about checking and adjustment of internal parts.

**Do not leave the remote controller wherever there is a risk of wetting.**

If water gets into the remote controller there is a risk of electrical leakage and damage to electronic components.

**Watch your steps at the time of air filter or inspection.**

High-place work is required, to which utmost attention must be paid.

If the scaffold is unstable, you may fall or topple down, thus causing injury.

**This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.**

**Children should be supervised to ensure that they do not play with the appliance.**

### 3. OPERATION RANGE

If the temperature or the humidity is beyond the following conditions, safety devices may work and the air conditioner may not operate, or sometimes, water may drop from the indoor unit.

#### COOLING

OUTDOOR UNIT	INDOOR			OUTDOOR TEMPERATURE	
		TEMPERATURE	HUMIDITY		
RZQG71 · 100 · 125 · 140	DB	18 to 37	80% or below	DB	- 15 to 50
	WB	12 to 28			

#### HEATING

OUTDOOR UNIT	INDOOR TEMPERATURE		OUTDOOR TEMPERATURE	
RZQG71 · 100 · 125 · 140	DB	10 to 27	DB	-19.5 to 21
			WB	- 20 to 15.5

DB: Dry bulb temperature (°C)

WB: Wet bulb temperature (°C)

The setting temperature range of the remote controller is 16°C to 32°C.

## 4. INSTALLATION SITE

### Regarding places for installation

- **Is the air conditioner installed at a well-ventilated place where there are no obstacles around?**
- **Do not use the air conditioner in the following places.**
  - a. Filled with much mineral oil such as cutting oil
  - b. Where there is much spray of oil and vapor such as a cookery, etc.
  - c. Where there is much salt such as a beach area
  - d. Where sulfured gas exists such as a hot-spring resort
  - e. Where there are considerable voltage fluctuations such as a factory or plant
  - f. Vehicles and vessels
  - g. Where there are machines generating electromagnetic waves
  - h. Filled with acid and/or alkaline steam or vapor
- **Is a snow protection measure taken?**  
For details, consult your dealer.

### Regarding wiring

- **All wiring must be performed by an authorized electrician.**  
To do wiring, ask your dealer. Never do it by yourself.
- **Make sure that a separate power supply circuit is provided for this air conditioner and that all electrical work is carried out by qualified personnel according to local laws and regulations.**

### Pay attention to running noises, too

- **Are the following places selected?**
  - a. A place that can sufficiently withstand the weight of the air conditioner with less running noises and vibrations.
  - b. A place where the hot wind discharged from the air outlet of the outdoor unit and the running noises.
- **Are you sure that there are no obstacles near the air outlet of the outdoor unit?**  
Such obstacles may result in declined performance and increased running noises.
- **If abnormal noises occur in use, stop the operation of the air conditioner, and then consult your dealer or our service station.**

### Regarding drainage of drain piping

- **Is the drain piping executed to perform complete drainage?**  
If proper drainage is not carried out from the outdoor drain pipes during air-conditioning operation, chances are that dust and dirt are clogged in the pipe. This may result in a water leakage from the indoor unit. Under such circumstances, stop the operation of the air conditioner, and then consult your dealer or our service station.

## 5. OPERATION PROCEDURE

Read the operation manual that came with the remote controller.

- To protect the unit, turn on the main power switch 6 hours before operation.
- If the main power supply is turned off during operation, operation will restart automatically after the power turns back on again.

### [EXPLANATION OF HEATING OPERATION]

#### DEFROST OPERATION

- As the frost on the coil of an outdoor unit increase, heating effect decreases and the system goes into DEFROST OPERATION.
- The indoor unit fan stops and the remote controller display shows “ ”.
- After 6 to 8 minutes (maximum 10 minutes) of DEFROST OPERATION, the system returns to HEATING OPERATION.

#### Regarding outside air temperature and heating capacity

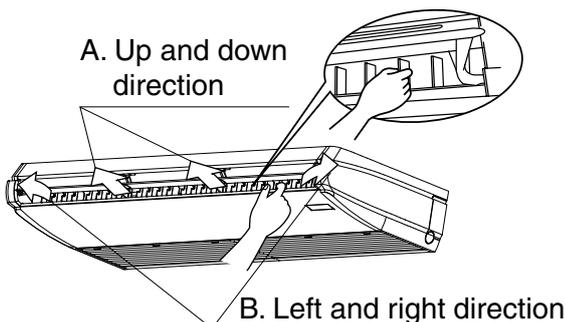
- The heating capacity of the air conditioner declines as the outside air temperature falls. In such a case, use the air conditioner in combination with other heating systems.
- A warm air circulating system is employed, and therefore it takes some time until the entire room is warmed up after the start of operation.
- An indoor fan runs to discharge a gentle wind automatically until the temperature inside the air conditioner reaches a certain level. At this time, the remote controller displays “ ”. Leave it as it stands and wait for a while.
- When the warm air stays under the ceiling and your feet are cold, we recommend that you use a circulator (a fan to circulate the air inside the room). For details, consult your dealer.



#### AIR FLOW DIRECTION ADJUST

- There are 2 ways of adjusting the air discharge angle.
  1. A. Up and down adjustment
  2. B. Left and right direction

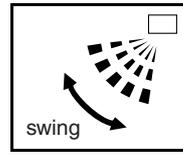
Fig. 1



#### A. UP AND DOWN DIRECTION

- The movable limit of the flap is changeable. Contact your Daikin dealer for details. (Refer to Fig. 1)

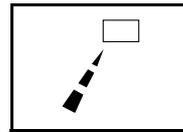
Press the AIR FLOW DIRECTION ADJUST button to select the air direction as following.



The AIR FLOW FLAP display swings as shown the left and the air flow direction continuously varies. (Automatic swing setting)



Press AIR FLOW DIRECTION ADJUST button to select the air direction of your choice.



The AIR FLOW FLAP display stops swinging and the air flow direction is fixed (Fixed air flow direction setting).

#### MOVEMENT OF THE AIR FLOW FLAP

For the following conditions, micro computer controls the air flow direction so it may be different from the display.

Operation mode	Cooling Program dry	Heating
Operation condition	<ul style="list-style-type: none"> <li>• When operating continuously at downward air flow direction (Air is blown in a direction different from the display for the preset period to prevent condensation forming on the flap.)</li> </ul>	<ul style="list-style-type: none"> <li>• When room temperature is higher than the set temperature</li> <li>• At defrost operation (Air is blown horizontally to prevent the cool air from being blown directly onto anyone in the room.)</li> </ul>

Operation mode includes automatic operation.

#### B. LEFT AND RIGHT DIRECTION

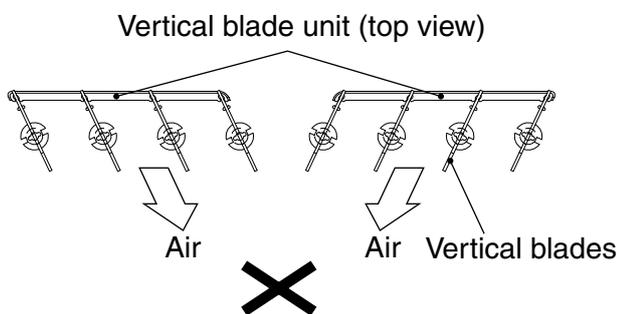
- Adjusting air flow direction in the left and right direction. (Refer to Fig. 1)

#### NOTE

- Only make adjustments after you have stopped the air flow direction swing in a position where adjustments are possible. Your hand may get caught if you attempt to make adjustments while the unit is swinging.

## ⚠ CAUTION

- Do not forcibly move the vertical blades and exceed their movement range (about  $\pm 30^\circ$ ). This may cause damage to the blades.
- Do not operate adjacent units in the state shown in the drawing. This may cause dripping of condensation.



## 6. OPTIMUM OPERATION

Observe the following precautions to ensure the system operates.

- Adjust the room temperature properly for a comfortable environment. Avoid excessive heating or cooling.
- Prevent direct sunlight from entering a room during cooling operation by using curtains or blinds.
- Ventilate the room regularly. Using the unit for long periods of time requires attentive ventilation of the room.
- Do not place items that might be damaged by water under the indoor unit. Water may condensate and drip if the humidity reaches 80% or if the drain exit gets clogged.
- Keep doors and windows closed. If the doors and windows remain open, room air will flow out and cause to decrease the effect of cooling and heating.
- Do not place other heaters directly below the indoor unit. They may deform due to the heat.
- Never place objects near the air inlet and the air outlet of the unit. It may cause deterioration in the effect or stop in the operation.
- Turn off the main power supply switch when it is not used for long periods of time. When the main power switch is turned on, some watts of electricity is being used even if the system is not operating. Turn off the main power supply switch for saving energy. When reoperating, turn on the main power supply switch 6 hours before operation for smooth running (Refer to MAINTENANCE).
- When the display shows “”, ask a qualified service person to clean the filters (Refer to MAINTENANCE).
- Fully use the function of air flow direction adjust. Cold air gathers on the floor, and warm air gathers in the ceiling. Set the air flow direction parallel during cooling or dry operation, and set it downwards during heating operation. Do not let the air blow directly to a person.

## 7. MAINTENANCE (FOR SERVICE PERSONNEL)

**ONLY A QUALIFIED SERVICE PERSON IS ALLOWED TO PERFORM MAINTENANCE**

### IMPORTANT!

- **BEFORE OBTAINING ACCESS TO TERMINAL DEVICES, ALL POWER SUPPLY CIRCUITS MUST BE INTERRUPTED**
- To clean the air conditioner, be sure to stop operation, and turn the power switch off. Otherwise, an electric shock and injury may result.
- Do not wash the air conditioner with water. Doing so may result in an electric shock. Be careful with a scaffold or staging. Caution must be exercised because of work at a high place.

Fig. 2

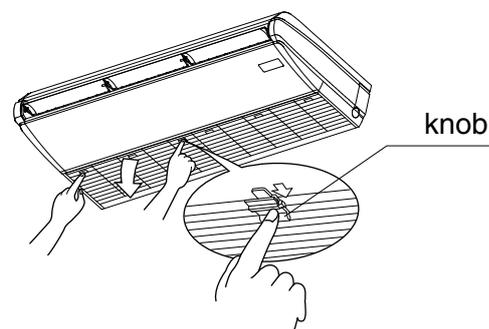


Fig. 3

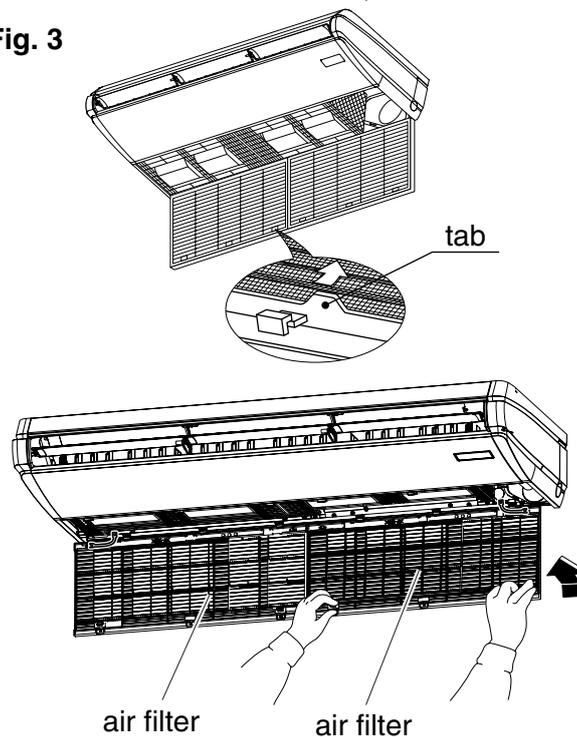


Fig. 4

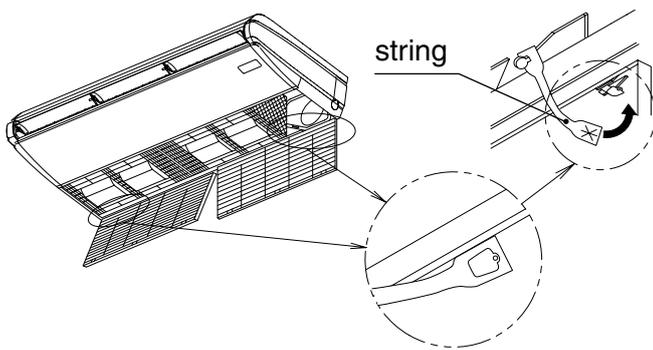


Fig. 5

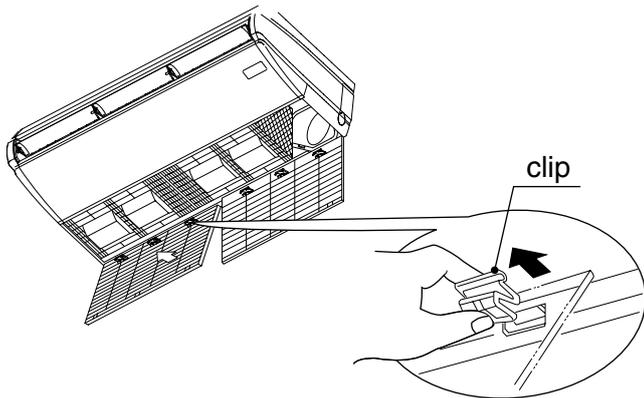
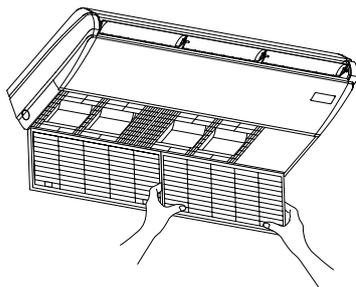


Fig. 6



### HOW TO CLEAN THE AIR FILTER

Clean the air filter when the display shows “”. It will display that it will operate for a set amount of time.

Increase the frequency of cleaning if the unit is installed in a room where the air is extremely contaminated.

If the dirt becomes impossible to clean, change the air filter (Air filter for exchange is optional).

#### 1. Open the suction grille.

Slide both knobs simultaneously as shown and then pull them downward.

(Do the same procedure for closing.)

(Refer to Fig. 2)

#### 2. Remove the air filters.

Push the 3 tabs up, and slowly lower the grille.

(Refer to Fig. 3)

#### 3. Clean the air filter.

Use vacuum cleaner **A)** or wash the air filter with water **B)**.

#### A) Using a vacuum cleaner



#### B) Washing with water

When the air filter is very dirty, use soft brush and neutral detergent.



Remove water and dry in the shade.

#### NOTE

- Do not wash the air conditioner with hot water of more than 50°C, as doing so may result in discoloration and/or deformation.
- Do not expose it to fire, as doing so may result in burning.

#### 4. Fix the air filter.

Set the hatch of the air filter to the fook of the suction grille, and fix the air filter.

(Refer to Fig. 6)

#### 5. Close the suction grille.

Refer to item No. 1.

#### 6. After turning on the power, press AIR FILTER CLEANING TIME ICON RESET BUTTON.

The display “” vanishes.

### HOW TO CLEAN AIR OUTLET AND OUTSIDE PANELS

- Clean with soft cloth.
- When it is difficult to remove stains, use water or neutral detergent.

#### NOTE

- Do not use gasoline, benzene, thinner, polishing powder, liquid insecticide. It may cause discoloring or warping.
- Do not let the indoor unit get wet. It may cause an electric shock or a fire.
- Do not use water or air of 50°C or higher for cleaning air filters and outside panels.

### HOW TO CLEAN THE SUCTION GRILLE

#### 1. Open the suction grille.

Slide both knobs and then pull them downward. (Do the same procedure for closing.)

#### 2. Remove the suction grille.

Open the suction grille and pull out the string.

(Refer to Fig. 4)

Open the suction grille and pull the clips on the back of the suction grille forward.

(Refer to Fig. 5)

### 3. Remove the air filter.

Refer to "HOW TO CLEAN THE AIR FILTER".  
(Refer to Fig. 3)

### 4. Clean the suction grille.

Wash with a soft bristle brush and neutral detergent or water, and dry thoroughly.



#### • When very grimy

Directly apply the type of detergent used for cleaning ventilation fans or ovens, wait 10 minutes, and then rinse with water.

### NOTE

- Do not wash the air conditioner with hot water of more than 50°C, as doing so may result in discoloration and/or deformation.

### 5. Fix the air filter.

Refer to "HOW TO CLEAN THE AIR FILTER".

### 6. Fix the suction grille.

Refer to item No. 2.

### 7. Close the suction grille.

Refer to item No. 1.

## START UP AFTER A LONG STOP

### Confirm the following

- Check that the air inlet and outlet are not blocked. Remove any obstacle.
- Check if the earth is connected. Might there be a broken wire somewhere? Contact your dealer if there are any problems.

### Clean the air filter and outside panels

- After cleaning the air filter, make sure to attach it.

### Turn on the main power supply switch

- The display on the remote controller will be shown when the power is turned on.
- To protect the unit, turn on the main power switch at least 6 hours before operation.

## WHAT TO DO WHEN STOPPING THE SYSTEM FOR A LONG PERIOD

### Turn on FAN OPERATION for a half day and dry the unit.

- Read the operation manual that came with the remote controller.

### Cut off the power supply.

- When the main power switch is turned on, some watts of electricity is being used even if the system is not operating. Turn off the main power supply switch for saving energy.
- The display on the remote controller will vanish when the main power switch is turned off.

### Clean the air filter and the exterior.

- Be sure to replace the air filter to its original place after cleaning. Refer to "MAINTENANCE".

## 8. NOT MALFUNCTION OF THE AIR CONDITIONER

The following symptoms do not indicate air conditioner malfunction

### I. THE SYSTEM DOES NOT OPERATE

- **The system does not restart immediately after the ON/OFF BUTTON is pressed.**

It does not restart immediately because a safety device operates to prevent overload of the system.

If the OPERATION lamp lights, the system is in normal condition. After 3 minutes, the system will turn on again automatically.

- **The system does not restart immediately when TEMPERATURE SETTING button is returned to the former position after pushing the button.**

It does not restart immediately because a safety device operates to prevent overload of the system.

If the OPERATION lamp lights, the system is in normal condition. After 3 minutes, the system will turn on again automatically.

- **The system does not start when the display shows "  " and it flashes for few seconds after pressing an operation button.**

This is because the system is under centralized control. Flashes on the display indicates that the system cannot be controlled by the remote controller.

- **The system does not start immediately after the power supply is turned on.**

Wait 6 hours until the micro computer is prepared for operation.

- **The outdoor unit is stopped.**

This is because the room temperature has reached the set temperature. The indoor unit switches to fan operation.

Cooling operation (automatic cooling operation): Lower the set temperature.

Heating operation (automatic heating operation): Raise the set temperature.

The operation starts after a while when the system is in normal condition.

- **The remote controller displays "  ", and air discharge stops.**

This is because the system automatically switches to DEFROST operation to prevent a decrease in heating capacity when frost on the outdoor unit increases.

After 6 to 8 minutes (maximum 10 minutes), the system returns to its original operation.

## II. THE OPERATION SOMETIMES STOPS.

- **The remote controller displays “U4” and “U5”, and the operation stops. However, it will restart in a few minutes.**

This is because communication between the units is shut off and stopped due to noise caused by devices other than the air conditioner.

When the electrical noise decreases, the system automatically restarts.

## III. THE FAN SPEED IS DIFFERENT FROM THE SETTING.

- **Pressing the fan speed control button does not change the fan speed.**

<When cooling operation>

During defrost operation, low airflow rate is used to prevent the discharge of melt water.

After a while, the airflow rate can be changed.

<When heating operation>

When the room temperature reaches the set temperature in heating mode, the power supply from the outdoor unit stops and the indoor unit goes into whisper mode.

It takes some time until the airflow rate changes.

Raise the set temperature.

After a while, the airflow rate changes.

## IV. AIR BLOW DIRECTION IS NOT AS SPECIFIED.

- **Actual air blow direction is not as shown on the remote controller.**
- **Automatic swing setting does not work.**  
Refer to “AIR FLOW DIRECTION ADJUST”.

## V. WHITE MIST COMES OUT OF A UNIT

- **When humidity is high during cooling operation (In oily or dusty places)**

If the inside of an indoor unit is extremely contaminated, the temperature distribution inside a room becomes uneven. It is necessary to clean the inside of the indoor unit. Ask your Daikin dealer for details on cleaning the unit. This operation requires a qualified service person.

Check the usage environment.

- **When the system is changed over to HEATING OPERATION after DEFROST OPERATION.**

Moisture generated by DEFROST becomes steam and exists.

When the remote controller display shows

“”, defrosting operation is being used.

## VI. NOISE OF AIR CONDITIONERS

- **A ringing sound after the unit is started.**

This sound is generated by the temperature regulator working.

It will quiet down after about a minute.

- **A continuous flow “Shuh” sound is heard when the systems is in COOLING or DEFROST OPERATION.**

This is the sound of refrigerant gas flowing through both indoor and outdoor units.

- **A “Shuh” sound which is heard at the start or immediately after the stop of operation or which is heard at the start or immediately after the stop of DEFROST OPERATION.**

This is the noise of refrigerant caused by flow stop and flow change.

During heating operation, the system switches to DEFROST operation automatically. The remote controller shows “”.

After 6 to 8 minutes (maximum 10 minutes), the system returns to its original operation.

- **A continuous flow “Shah” sound is heard when the system is in COOLING OPERATION or at a stop.**

The noise is heard when the drain pump is in operation.

- **A “Pishi-pishi” squeaking sound is heard when the system is in operation or after the stop of operation.**

Expansion and contraction of plastic parts caused by temperature change makes this noise.

## VII. DUST FROM THE UNITS

- **Dust may blow out from the unit after starting operation from long resting time.**

Dust absorbed by the unit blows out.

## VIII. THE UNITS GIVE OFF ODORS

The unit absorbs the smell of rooms, furniture, cigarettes, etc., and then emits them.

If odor is a concern, set the airflow rate to gentle or no airflow when the indoor temperature reaches the set temperature.

For details, contact your Daikin dealer.

## IX. THE AIR FLOW DIRECTION IS DIFFERENT FROM THE DISPLAY.

- **The air direction blades do not swing when Automatic swing setting.**

<When heating operation>

When room temperature is higher than the set temperature, air is blown horizontally to prevent the cool air from being blown directly onto anyone in the room.

After a while, air direction blades swings. (Refer to page 5)

- The movement of air direction blades is different from the display.

**<When cooling operation and program dry>**

When operating continuously in the downward air flow direction, the air is blown in a direction different from the display for the preset period to prevent condensation forming on the flap.

**<When heating operation>**

When room temperature is higher than the set temperature, air is blown horizontally to prevent the cool air from being blown directly onto anyone in the room.

After a while, air direction blades changes it according to the setting. (Refer to page 5)

**X. AIR DIRECTION BLADES DO NOT CLOSE**

- The air direction blades do not close even when operation stops.

This is because the air direction blades close once air discharge from the air conditioner stops. After a while, the air direction blades close.

**XI. THE UNIT DOES NOT COOL EFFECTIVELY**

- Program dry operation.

Program dry operation is designed to lower the room temperature as little as possible. Lower the room temperature using cooling operation, and then use program dry operation.

**9. TROUBLE SHOOTING**

**I. If one of the following malfunctions occurs, take the measures shown below and contact your Daikin dealer.**

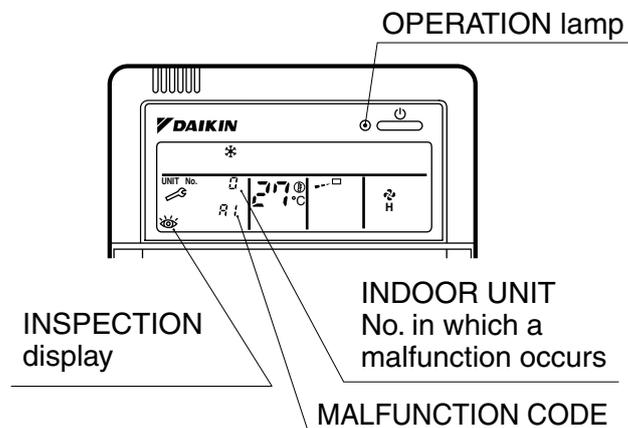
The system must be repaired by a qualified service person.

**⚠ WARNING**

**When the air conditioner is in abnormal conditions (smell of something burning, etc), unplug the power cord from the outlet, and contact your dealer**

Continued operation under such circumstances may result in a failure, electric shock, and fire.

- If a safety device such as a fuse, a breaker or an earth leakage breaker frequently actuates; **Measure:** Do not turn on the main power switch.
- If the ON/OFF switch does not properly work; **Measure:** Turn off the main power switch.
- If water leaks from unit. **Measure:** Stop the operation.
- If the display “”, “UNIT No.”, and the OPERATION lamp flash and the “MALFUNCTION CODE” appears.

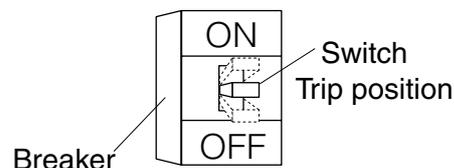


**Measure:** Notify your Daikin dealer and inform him/her of the display. (With the BRC1E type, contact your dealer after checking the malfunction code and model name shown on the remote controller display.)

**II. If the system does not properly operate except for the above mentioned case, and none of the above mentioned malfunctions is evident, investigate the system according to the following procedures.**

**1. If the system does not operate at all.**

- Check if there is a power failure. Wait until power is restored. If power failure occurs during operation, the system automatically restarts immediately after the power supply recovers.
- Check if no fuse has blown. Turn off the power supply.
- Check if the breaker is blown. Turn the power on with the breaker switch in the off position. Do not turn the power on with the breaker switch in the trip position. (Contact your dealer.)



**2. If the system stops operating after operating the system.**

- Check if the air inlet or outlet of outdoor or indoor unit is blocked by obstacles. Remove the obstacle and make it well-ventilated.
- Check if the air filter is clogged. Ask a qualified service person to clean the air filters (Refer to MAINTENANCE).

### **3. The system operates but it does not sufficiently cool or heat.**

- If the air inlet or outlet of the indoor or the outdoor unit is blocked with obstacles.  
Remove the obstacle and make it well-ventilated.
- If the air filter is clogged.  
Ask a qualified service person to clean the air filters (Refer to MAINTENANCE).
- If the set temperature is not proper (Refer to ADJUSTMENT).
- If the FAN SPEED button is set to LOW SPEED (Refer to ADJUSTMENT).
- If the air flow angle is not proper (Refer to AIR FLOW DIRECTION ADJUST).
- If the doors or the windows are open.  
Shut doors or windows to prevent wind from coming in.
- If direct sunlight enters the room (when cooling).  
Use curtains or blinds.
- When there are too many inhabitants in the room (when cooling).  
Cooling effect decreases if heat gain of the room is too large.
- If the heat source of the room is excessive (when cooling).  
Cooling effect decreases if heat gain of the room is too large.

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